

Hang Seng China Launched Unified Version of Personal Mobile APP

Dear customers,

Thank you for your continued support of Hang Seng Bank (China) Limited.

To improve service quality, we implemented a unified version of our personal mobile APPs.

Apple IOS Version:

1. The unified version of the "Hang Seng China" APP has been launched on the Apple App Store in all countries and regions, version 8.1.6.
2. The "Hang Seng Bank China" APP on the Apple App Store outside of mainland China has also been updated to version 8.1.6. After upgrading, you will receive a pop-up notification reminding you to download the "Hang Seng China" APP.
3. The "Hang Seng Bank China" APP will no longer be updated after this version and will soon be removed from the Apple App Store. Please download and use the "Hang Seng China" APP as soon as possible.
4. After you download the "Hang Seng China" APP, please follow the process to verify your identity to bind your device. After successful setup, you can uninstall the "Hang Seng Bank China" APP.

Android AOS version:

1. The "Hang Seng Bank China" APP on Google Play will be renamed as "Hang Seng China" after updating to version 8.1.6. You can update directly without uninstalling or re-downloading.
2. The "Hang Seng China" APP in all other Android app stores has also been upgraded to version 8.1.6, with no other changes.

Please be aware of these changes and make the necessary preparations. We apologize for any inconvenience this may cause. If you have any questions, please contact our hotline at 4008308008.

Hang Seng Bank (China) Limited
16 March 2026