

System Maintenance Notice

Dear Customer,

We will conduct system maintenance in order to provide the better service:

From 2016-3-20 (Sunday) 00:00 to 2016-3-20 (Sunday) 08:00,

HACN ATM and HACN Debit Card will be out of service.

From 2016-3-27 (Sunday) 03:00 to 2016-3-27 (Sunday) 07:00, and,

From 2016-3-28 (Monday) 01:00 to 2016-3-28 (Monday) 05:00,

Personal e-Banking, Business e-Banking, and HSBCnet will be out of service. And some ATM cards issued by banks from HSBC Group can't be used on HACN ATMs. <u>HACN debit cards will not be affected.</u>

We apologize for any inconvenience caused and thank you for your continuous support. For any enquiries, please contact our 24-Hour Customer Service Hotline 8008 30 8008 / 4008 30 8008.

> Hang Seng Bank (China) Limited 9 March 2016