

关于警惕不法分子冒充银行工作人员非法营销的风险提示

近期发现有不法分子通过网络社交平台冒充恒生银行（中国）有限公司（以下简称我行）工作人员或我行合作机构工作人员，向客户非法推销个人贷款业务。为保护客户利益并维护金融市场秩序等，我行郑重提示如下：

我行未曾授权或委托任何第三方公司通过网站、电话、短信、网络社交平台等方式推广个人贷款业务。

如果您在无法确认经办人员是否为我行的工作人员，请记下其姓名及其它身份信息，及时致电我行官方客服热线查询。敬请注意，您应使用我行官网公布的客服的热线号码，而不是只依照电话、短信或是网页链接等渠道所提供的指示联络银行。

在任何情况下，请不要向不明身份人士轻易透露任何个人资料。请不要在未核实对方真实身份的情况下，通过电子转账、扣账指令或其他任何方式向其提供资金。

如有查询，请致电我行客户服务热线 400 830 8008，或至就近营业网点与我行联系。

恒生银行(中国)有限公司

2022年11月22日



恒生銀行
HANG SENG BANK

Alert on Unauthorized Promotion of Hang Seng China Credit Products

It is recently identified that some third party social media is promoting personal loan products of Hang Seng Bank (China) Co., Ltd. ("Hang Seng (China)") without due authorization. For public interests, please refer to following notice as below:

Please note Hang Seng (China) has not authorized or appointed any intermediaries to conduct promotional activities of personal loan, including website, cold call, SMS and social media promotion.

If you are suspicious about the identity of the sale representative, you should take record of his/her information and verify with our Bank Service Hotline. Customers should verify the hotline numbers with the Bank before calling rather than just following the information provided in phone call, SMS message or website linkage purportedly to be sent from the Bank.

Please never recklessly disclose any personal information to unidentified individuals, and never made any electronic payment, payment instruction and transfers if fund in any channel without necessary verification of your counterparty's identity.

Please contact our Customer Service Hotline 8008 30 8008 for enquiries.

Hang Seng Bank (China) Limited
22 Nov 2022