



慎防非授权平台推广恒生信贷产品之提示

我行近日发现有第三方网站在未经我行授权的情况下，声称可以通过其平台获取恒生银行（中国）有限公司（以下简称“恒生中国”）的个人信贷产品，且在其网站设置了申请通道以获取个人信息。特此提醒，如您遇到类似的网站链接或者来电、短信，切记要谨慎对待。

请注意：恒生中国未曾授权或委托任何第三方公司通过网站、电话、短信等方式推广个人信贷业务。

我行唯一官网链接网址为：<https://www.hangseng.com.cn>。

如果您收到怀疑假冒我行的电话、短讯、网页链接或是其他任何形式的类似消息，请记下来电者身份及电话号码/网页链接等相关信息，及时致电我行服务热线查询。烦请注意，您应使用我行官网公布的客服的热线号码，而不是只依照电话、短讯或是网页链接等渠道所提供的指示联络银行。

在任何情况下，请不要向不明来源的网站平台或来电者轻易披露任何个人资料（包括但不限于登入密码和一次性密码等）。恒生中国绝不会通过任何中介平台链接或电话方式向您索取任何敏感个人资料。

敬请提高安全意识，共同防范潜在风险！查询请致电客户服务热线 8008 30 8008。

恒生银行（中国）有限公司

2020 年 12 月 28 日



恒生銀行
HANG SENG BANK

**Alert on Unauthorized Promotion of Hang Seng China Credit Products
on Public Websites**

It is recently identified that some third party websites are promoting personal loan products of Hang Seng Bank (China) Co., Ltd. (“Hang Seng (China)”) without due authorization. The unauthorized websites allege that personal loan of Hang Seng (China) is available via its on-line application channel, by which personal information could be collected. If you come across any unauthorized website link as well call or SMS, please be reminded to keep alerted.

Please note Hang Seng (China) has not authorized or appointed any intermediaries to conduct promotional activities of personal loan.

The only official website of Hang Seng (China) as: <https://www.hangseng.com.cn>.

If you are suspicious about the identity of the callers, the hotline number shown in SMS messages, the websites or other similar kinds of notification, you should take record of the callers’ contact numbers and information or the website links and verify with our Bank Service Hotline. Customers should verify the hotline numbers with the Bank before calling rather than just following the information provided in phone call, SMS message or website linkage purportedly to be sent from the Bank.

Please never recklessly disclose any personal information (including but not limited to login passwords and one-time passwords etc.) to a caller or in response to a message from any unknown website. Hang Seng (China) will never ask you for any sensitive personal information via unknown website or phone calls.

Please contact our Customer Service Hotline 8008 30 8008 for enquiries.

Hang Seng Bank (China) Limited
28 December 2020