

关于恒生中国借记卡密码安全升级公告

尊敬的客户：

为进一步提升借记卡支付安全防护水平，强化交易密码保护机制，我行自10月28日起对借记卡密码使用进行如下调整：

1. 所有通过系统生成并打印出来的纸质密码（即初始密码，含初次领取和密码重置后再次领取的纸质密码函）将无法用于借记卡任何交易，只能用于密码修改。
2. 客户进行密码修改时，需注意避免交易密码过于简单（如“111111”、“123456”等）或与您的个人信息（如出生日期、证件号码，手机号码等）相似度过高，否则会被系统拒绝。

此前已经领取的密码函和修改的密码均不受影响。但为了您的用卡安全，请定期修改您的密码，并确保妥善保存，不要把密码告诉包括恒生中国工作人员在内的任何人。

如有任何疑问，请致电我行客户服务热线8008 30 8008或4008 30 8008。

特此公告。

恒生银行（中国）有限公司
2018年10月

Notice for Hang Seng China Debit Card Password Security Upgrade, effective from 28 Oct 2018

Dear Customer,

Please be advised that the usage of your Personal Identification Number (PIN) of debit card will be upgraded, effective from 28 Oct 2018 (the "Date"), to have better protection of your card security. The details are follows:

1. The initial PIN (generated by system and printed in paper, including new PIN or reset PIN) can NOT be adopted for any ATM/POS transactions but only change a new PIN allowed.
2. Do NOT setup your identify card number, birthday, telephone number or commonly used sequences such as 111111, or 123456 as your password when you change your debit card PIN, which will be rejected by the system.

All the issued PIN mailer or changed password before the Date will not be impacted, but please change your password regularly to protect card PIN safety. Please Do NOT share your password with anyone, including Hang Seng China employees.

For any enquiries, please contact our 24-Hour Customer Service Hotline 8008 30 8008 / 4008 30 8008.

Hang Seng Bank (China) Limited
Oct 2018