

Notification of BIB migration to HSBCnet

In order to provide more comprehensive, complete, and convenient global financial services, and to meet the needs of our customers to expand their domestic and international businesses, Hang Seng Bank (China) will migrate Business Internet Banking ("BIB") services to Hang Seng HSBCnet step by step and target to complete it by the end of 2015. After migration, BIB users still can use the enquiry function. During the migration period, we will communicate through various channels to our existing BIB customers to ensure a successful completion.

HSBCnet is a global internet banking service platform for our Commercial Banking and Global Banking customers. Its main features include account balance and transaction inquiry, payment transfer, internet trade service, and other types of online banking services.

For details, please refer to the FAQ.

Should you have any enquiry, please contact us by dialing: 8008-30-8008 (For fixed-line call in Mainland China only) 4008-30-8008 (For call if out of Mainland China or using a mobile phone)

Hang Seng (China) Company Limited. August, 2015